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MindTouch Co-Founder and CTO Steve Bjorg Named Amazon Web Services Community Hero

Bjorg recognized for his work leveraging AWS technologies to bring MindTouch customers unparalleled scalability and performance of their knowledge management solutions

SAN DIEGO – [Steve Bjorg](#), founder and chief technology officer for [knowledge management solutions](#) provider MindTouch, has been recognized as an [Amazon Web Services \(AWS\) Community Hero](#).

The [AWS Heroes program](#) highlights community leaders from around the world who have extensive AWS knowledge and a passion for sharing their expertise with others.

Bjorg is a frequent contributor to open-source projects and is passionate about serverless software. He's the author of [LambdaSharp](#) – a tool for optimizing the developer experience when building Serverless .NET applications on AWS. Bjorg's extensive AWS expertise has helped MindTouch deliver unparalleled knowledge management scalability and performance to its customers.

"I'm delighted that Steve is being recognized for his continued contribution to the AWS community," said Aaron Rice, CEO for MindTouch. "A long-time proponent of advancing AWS technology within our product, he's been active in giving back to, and sharing his learning with AWS users everywhere. Thank you Steve for all you do for MindTouch and the AWS community!"

"It's an honor representing MindTouch as an AWS Community Hero," Bjorg said. "Being recognized showcases our dedication to fully leveraging the deep technology stack offered by AWS for our customers. It also recognizes our commitment to sharing our expertise with the tech community in San Diego."

Bjorg and his team host a monthly [serverless hacking challenge](#) in San Diego to learn and master new AWS services and features.

MindTouch is a member of the Amazon Partner Network (APN). The company's knowledge management platform leverages 20 AWS products and services.

To learn more about the MindTouch knowledge management platform, visit <https://mindtouch.com/product>.

About MindTouch

MindTouch is a leading provider of enterprise-grade, AI-powered [knowledge management solutions](#) for mid-size to large organizations. Its knowledge management platform includes solutions for [customer self-service](#), [agent assistance](#) and [departmental knowledge](#). Focused on the customer experience, MindTouch is trusted by some of the largest global brands to extend knowledge when it's needed, where it's needed and how it's needed. The result is faster, more consistent and more personalized customer service, along with increased productivity, improved operational efficiencies and reduced costs.

The MindTouch platform was designed for rapid deployment and integrates easily with CRM systems, contact center solutions, communities and chatbots. MindTouch has received JMP Securities' Hot 100 Software Companies Award, G2Crowd's Best Software for Customer Service Award, and the TrustRadius Top Rated Customer Experience Management Platform Award. MindTouch serves more than 340 companies worldwide. It was founded in 2005 and is headquartered in San Diego, California.

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